

2010 Library User Survey Results

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TBCC Library
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Question #1 Survey was completed by 163 Users:

101 Full time 54 Part time 5 Faculty 3 Distance Learners or other

Question # 2 How often do you visit the library

	FT	PT
Daily	21	4
Weekly	40	16
Monthly	27	13
Never	18	19

Call the library

Daily	0	0
Weekly	0	0
Monthly	3	2

Email the library

Daily	0	0
Weekly	0	0
Monthly	0	2

Question #3 Do you use FaceBook or **#4** social media regularly

Yes	63	25
No	38	29

Question #5 Do the current library hours meet your needs

Yes	67	33
No	34	21

Question #6 What resources in the library do you use (ranked)

a. computer/printer	89	30
g. Internet	69	25
b. Online databases	45	11
n. Library staff	41	15
h. Copier	41	13
j. E-mail	41	12
o. Tutoring	39	10
c. printed books	27	13
i. catalog/webpage	22	4
m. social network	15	3
e. newspapers	7	4
f. DVD/video	7	4
k. magazine	7	2
d. E-books	4	2
l. audio/music CD	4	3

Question #7 Are you satisfied with the library resources you use

Yes	95	44
No	6	7

Question #8 Do you use the Public Library

Daily/weekly/monthly	81	44
Never	18	10

Question #9 Would you take a Basic Research class

Yes	44	27
No	67	27

Question #10-11 Any changes or comments

FT-
More hours 19
More tutors 9
More quiet area 3
Color printer/copier
Lighting too bright

Move Math Lab
More study rooms
More books -Sciences, Criminal Justice, Law
Move printer (noise)
Add databases
More staff

PT-
More hours 6
More tutors 3
More books 2 - Sciences
Move Math Lab
Let us borrow textbooks
More computers
More research resources
Signs to reduce paper waste
Libraries are obsolete

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